



# SAMPLE RESUME V3

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## Summary

Versatile and analytical Software Development Engineer committed to consistently finding dynamic solutions for software issues. Polished in finding innovative ways to efficiently build scalable, high-availability online systems. Offering 20+ year background creating and implementing software systems for client companies.

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## Skills

- PHP/MySQL/C#/.NET/jQuery
- MS Azure
- JIRA/Scrum/Agile
- API Design
- Cisco/Networking Security
- CMS Platforms (Wordpress)
- IT Healthcare Implementation
- Requirements Analysis and Design Phases
- Problem Resolution
- Stakeholder Management
- Project Management
- Application Development

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## Experience

### Senior Director of Engineering

01/2015 - Current

GetWellNetwork Inc. | Bethesda, MD

- Designed and implemented engineering projects with a staff of 10 including project managers, engineering team and developers to exceed client expectations and bolstered revenue opportunities; matured and scaled Rounds+ technology from being utilized from only a few clients in 2015 to ~250 hospitals and ~3,000,000 survey submissions in 2020.
- Increased development productivity within 9 months as measured by increased code output volume and reduced implementation windows using Scrum Agile software development practices.
- Spearheaded communication meetings with database architects and administrators to determine project schedule and client system limitations for capacity and load for Web/iOS/Android application development projects; reduced data variation by an average of 10% per project.

### Lead Software Developer

10/2007 - 01/2015

RegisterPatient.com INC | Gainesville, FL

- Trained new and existing clients including hospital and office-based staff on behavioral healthcare practice management software package. Worked with clients from acquisition through implementation and training and followed up as needed. Modules taught included scheduling and registration, electronic medical records (EMR), clinical notes, document management, billing and payment posting.
- Supported delivery for end-user training of newly implemented EMR systems at hospitals and satellite clinics; conducted product education/utilization for providers, nurses, and staff while building solid rapport and relationships.
- Designed and developed patient portal application (PHP, MySQL, API) to streamline personal healthcare information and help end-users track healthcare provider visits, test results, billing, prescriptions, etc; increased processing efficiency by 26% and reduced patient ED turnaround time by 32%.
- Identified issues in software processes and implemented optimization techniques resulting in 35% productivity increase.

## Lead Web Developer/Project Manager

05/2004 - 09/2007

IT Quart LTD | Kramatosk, Ukraine

- Collaborated with development team, marketing, and customer service staff to develop enhance custom customer relationship management tool written in PHP and MySQL using Zend framework, jQuery, smarty templates and A/B testing.
- Directed and managed all activities related to the delivery of new products. Led product teams through compliance of the product life cycle including defining scope, design, stakeholder vision, feature definition and usability. Drove internal teams to successful launch preparation and defect management during development in support of ERT business requirements and in compliance with ERT SOPs.
- Developed applications for compatibility across different browsers; modified (HTML/JavaScript, etc.) to ensure web functionality was consistent across various browsers like IE, Firefox, Chrome and Safari.
- Improved existing, and developed new e-commerce products and applications, resulting in a diversified product line; increased average website revenue by 39%.
- Defined scopes, managed resources and oversaw schedules in line with stakeholder and project owner specifications; achieved a 98% project deadline competition rate.

## Web Developer

06/2000 - 04/2004

Quart Pro LTD. | Kramatosk, Ukraine

- Collaborated with User Experience (UX) personnel to integrate user feedback and focus group data into User Interface (UI) design philosophies.
- Interfaced directly with customers to gather software requirements and design development frameworks.
- Delivered end-user training on content management systems allowing staff to make easy updates and maintenance to website without developer assistance.
- Translated concepts into user flows, wireframes, mockups and prototypes to promote positive intuitive designs, site interactions and user experiences.

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## Education

### Personal Certificate in Business Administration

Open University | Kharkiv, Ukraine

### Bachelor of Science: Economic of The Company

Donbass Machine Building Academy | Kramatorsk, Ukraine

### Bachelor of Science: Computer Science

Donbass Machine Building Academy | Kramatorsk, Ukraine