

SAMPLE RESUME V4

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Summary

High-performing, experienced Software Engineering Leader with expertise in building and optimizing software teams in a highly competitive and fast-paced environment. Big picture minded helping to form and implement global strategies and define successful software architecture solutions to exceed customer expectations. Eager to utilize 17+ years of experience in a senior leadership role to accelerate company success and market dominance.

Skills

- Agile/Scrum/Epic Methodology
- Product/Project Management
- Budget Administration
- User Stories/Requirements Gathering
- JIRA/C++/Linux
- IPv4/Pv6
- Team Leadership
- Cross-Functional Operations Management
- Contract Negotiation Expertise
- Interpersonal Communication
- International Account Development
- Root Cause Analysis
- User Acceptance Testing
- Software Development Lifecycle (SDLC)

Experience

Director Software Product Owner | Technicolor - Lawrenceville, GA | 01/2020 - Current

- Managed the successful completion of 10+ software development projects over a range of software utilizing .NET, Jira, HTML, and SQL components, with budgets ranging from \$2M-\$10M+.
- Awarded numerous RFPs (Request for Proposal) for new products totaling more than 6 million units; successfully kept a fierce competitor from winning new business contracts to maintain market share.
- Continuously improved Agile efficiencies across teams by simplifying tracking methods of project and budget estimation for software and quality assurance; reduced sprint and release reporting times by 33%.
- Consulted with the development teams to ensure efficient Agile methodology implementation; completed product demonstrations, retrospectives, and resolved action items while assisting technical team with backlog maintenance
- Leveraged deep knowledge of user experiences and drove continual improvements to boost key metrics through user testing, roadmap development and user feedback.

Director of Software Engineering | Technicolor - Lawrenceville, GA | 01/2015 - 01/2020

- Orchestrated more than 20 software engineers, system administrators, sales leaders, QA engineers and product managers; supported IT application development, application support, system integration and system administration projects, generating more than \$10M annually.
- Pioneered software systems across multiple vendors for DOCSIS 3.1, Voice, Routing, WiFi, IoT, and Battery functionalities to engineer a cost-reduced software solution.
- Conducted SoW and NRE negotiations with 3rd party vendors; netted the company an estimated \$390K in savings through persuasive contractual agreements.
- Led a global software development project with 10 team members spanning across Europe/Latin America aimed at enhancing organizational technology processes; sold over 4 million devices and significantly reduced company expenditure costs while simultaneously resolving team productivity issues.
- Seamlessly merged Cisco team with Technicolor team post-acquisition to produce a cohesive and collaborative environment for both organizations while maintaining market share and fostering staff productivity.

Engineering Manager | Cisco Systems - Lawrenceville, GA | 01/2010 - 01/2015

- Inspired my team of engineers to foster engineering relationships with key stakeholders in our US and Canada accounts to better anticipate and understand software requirements.
- Devised and communicated actions to expedite resolutions to customer escalations.
- Enforced requirements for internal teams and partners to maximize consistency in coding.
- Administered all shared resources to optimize performance of our development, testing, and customer support teams.
- Led dynamic team of 8 software engineers both local and remote (Belgium and China) while directing multiple 3rd party development test teams in Taiwan to implement tiger team approach to critical issues affecting production.
- Defined scopes, managed resources and oversaw schedules in line with stakeholder and project owner specifications; first to introduce Agile methodologies which significantly enhanced the SDLC (Software Development Lifecycle) process and decreased project turnaround time by 39%.
- Established a new self-organizing engineering team by training on Agile fundamentals and coaching team for sustaining changes introduced; implemented Agile process for re-platform and re-hosting data projects to deliver stakeholder needs in a timely manner.
- Reported progress to all stakeholders through sprint burn-down reports, iteration burn-down reports, and velocity target updates.

Associate Staff Software Engineer | Cisco Systems - Lawrenceville, GA | 01/2006 - 01/2010

- Identified, addressed, and either resolved or escalated project issues; successfully resolved software and network issues with key accounts such as Comcast and Time Warner.
- Coordinated installation of software systems and collaborated with user experience team on design and implementation of new features; identified issues in software processes and implemented optimization techniques resulting in 27% productivity increase.
- Delivered software solutions consistent with product roadmap, release plan milestones and key performance indicators.
- Identified areas of applications for regression testing following software updates, system changes or functionality changes to avoid unnecessary downtime and recoding.

Test Engineer | BellSouth Telecommunications - Birmingham, AL | 01/2003 - 01/2006

- Designed, tested, and supported SIP VoIP and E911 CPE (Customer Premise Equipment) products to increase BellSouth's overall market share by 26% and boost revenue earnings by \$345k annually within the data communication industry.
- Decreased time to market for various DSL and E911 CPE products with efficient organization and intelligent regression of test case execution and documentation.
- Standardized many configurations for network equipment used by various team saving time and effort for the configuration of each network device.
- Verified development and maintenance of regression test suites, analyzing compliance with prescribed standards and alignment with outcome tolerances.
- Liaised with project managers to foster compliance and gathered feedback from internal and external customers throughout planning and test phases.

Education and Training

University of Alabama | 2002
Bachelor of Science: Computer Science

Certifications

- Certified Scrum Master (CSM) - February 2019
- Certified Scrum Product Owner (CSPO) - June 2019.